

## Dance Dayz Studio Frequently Asked Questions

<b>2022-2023 Holiday Schedule</b>	<b>1</b>
<b>Enrollment</b>	<b>2</b>
<b>General Information</b>	<b>2</b>
<b>What are Tuition rates?</b>	<b>2</b>
<b>Is there an annual membership fee?</b>	<b>2</b>
<b>How can I enroll my child in a class?</b>	<b>2</b>
<b>How do I enroll in a waitlisted class? Will I be charged?</b>	<b>3</b>
<b>Can I observe a class before enrolling?</b>	<b>3</b>
<b>Dance Classes</b>	<b>3</b>
<b>What is your age ranges for classes?</b>	<b>3</b>
<b>Arrival and Pickup*</b>	<b>3</b>
<b>What can I expect before class?</b>	<b>3</b>
<b>What is the dress code?</b>	<b>4</b>
<b>What can I expect during class?</b>	<b>4</b>
<b>What should I bring to class?</b>	<b>4</b>
<b>The class has already started. Is it too late to join?</b>	<b>4</b>
<b>Do you offer makeup classes?</b>	<b>4</b>
<b>How do I cancel classes?</b>	<b>4</b>
<b>Recitals</b>	<b>5</b>
<b>Covid Precautions</b>	<b>5</b>
<b>Support</b>	<b>5</b>
<b>Parent Portal</b>	
<b>Payment Policy</b>	<b>5</b>

## 2022-2023 Holiday Schedule

**Halloween (1 Day):** Monday, October 31, 2022.

**Thanksgiving (1 week):** Monday, November 21- Saturday 26, 2022. Classes resume Monday, Nov 28, 2022

**Holidays (2 weeks):** Tuesday, December 20, 2022- Monday, January 1, 2023. Classes resume Tuesday, January 2, 2023

**Easter (1 week):** Saturday, April 8, 2023- Friday, April 14, 2023. Classes resume Saturday, April 15th.

**Memorial Day (2 Days):** Saturday, May 27- Monday, May 29th. Classes resume Tuesday, May 30th.

## **Enrollment**

### General Information

We require a minimum of four students attending a class to begin. Should there be less than four students in a class, we reserve the right to adjust the class length and end time. Continuous low enrollment may cause a class to be canceled, but prior notification will be provided. We require all students to be enrolled in their classes before arriving at the studio.

### What are Tuition rates?

The first 30-60 minute group class is \$75/month.

There is a 10% multi-class discount and a 10% sibling discount.

Enrichment courses are \$40/month with the enrollment of a regular class.

***Monthly tuition is the same every month and takes into account all holidays and studio closures. Tuition is charged on auto-pay on the 1st of every month. There is a 14-day cancellation policy. Enrichment courses are excluded from all discounts.***

### Is there an annual membership fee?

Yes, there is an annual membership fee of \$35 which covers the cost to store family information in our online database.

### How can I enroll my child in a class?

For returning customers, you can enroll through the Parent Portal by selecting the class you wish to register for. For new customers, you can register through our website here:

<https://www.dancedayzstudio.com/schedule>

Select the Register button next to the class of choice. Fill the form out with your students' information, choose your class, agree to the policies, and submit to join. You will receive a confirmation email with additional information. Your information will be sent to us and we will see you at the studio for your first class!

## How do I enroll in a waitlisted class? Will I be charged?

Select the Waitlist button next to the class of choice. Fill it out with your student's information, choose your class, agree to the policies, and submit to join. You will be sent a confirmation email that will tell you what happens before and during class, our dress code, and how to best get a hold of us. Once a spot becomes available, we will email you to confirm your enrollment in the class. Feel free to follow up with us as needed to see where you are on the waitlist.

## Can I observe a class before enrolling?

Not every week. We are a drop-off and pick-up facility to ensure prime focus and safety for the 45-60 minutes a week your child is with us. *Every 6-8 weeks we have an in-class "performance week" where parents will be invited to the studio or outside on the elevated turf "stage" and your students will demonstrate all of the skills they have been working on and dance.* If your student would like to try a class out before enrolling, we offer a \$20 class trial on select classes. To enroll in a trial class, visit our website here: <https://www.dancedayzstudio.com/schedule> select Trial on the registration form. Payment information is entered at the time of registration but you won't be charged until you come to your trial class

## **Dance Classes**

### What is your age ranges for classes?

Princess Ballerinas: Ages 3-6, Petite: Ages 3-5, Mini: Ages 5-7 Junior: Ages 7-14

### Arrival and Pickup

Dance Dayz staff are not responsible for monitoring the drop-off and pick-up of your child. Parents are responsible for making sure that their child enters and leaves the lobby safely. The parents of children who are not able to use the restroom independently are asked to remain nearby. There is currently no viewing in the lobby, you will drop your child off at the door and pick your child up after class. We now have performance weeks (demonstration days) every 6-8 weeks to show off skills and a themed dance to replace weekly viewing.

### What can I expect before class?

Before Class – When arriving at the studio, your student will walk into the lobby and choose a cubby for their belongings. Parents are welcome to step into the lobby and help students change their shoes to quickly get situated. Students will walk into the dance room and sit or stand on a colored dot on the floor. We ask that your student please use the restroom before class and that parents remain outside the studio during class.

## What is the dress code?

Please visit our 'Dress Code' page here: <https://www.dancedayzstudio.com/about>

## What can I expect during class?

During Class – Each class will begin with a series of warmups, stretching, and reviewing of basic skills. We play games that enforce important skills in a fun way. We practice a variety of dance moves and combinations throughout the class that we can't WAIT to perform for our friends and family! We also prepare our students for in-class performances with holiday themes as well as to show progress in our June recital routines. We aim to provide a positive and fun environment to celebrate our student's progress and success!

## What should my child bring to class?

You will want to bring a water bottle with water and bring the corresponding shoes for the type of class enrolled in. Refer to our dress code for more information on shoes <https://www.dancedayzstudio.com/about>

## The class has already started. Is it too late to join?

Absolutely not! Classes are ongoing with only month-to-month commitments, meaning you can join anytime. Check out our classes and register here <https://www.dancedayzstudio.com/schedule>

## Do you offer makeup classes? What is the Makeup Policy?

Yes. *Within 30 days of the class absence through your parent portal.* Waitlisted classes will not accept makeup registrations.

## How do I cancel?

We offer the ability to drop enrolled classes at any time, however, we will not place a hold on your account. There are no guarantees for re-enrollment in the dropped class. Authorized parent/guardian must submit all drop requests online through the Parent Portal 14-days prior to the 1st of the month (meaning by the MIDDLE of the current month). Any drops submitted after the due date will NOT be refunded. For example, a drop request for January tuition must be received by December 15th. Verbal drop requests or emailed written notices will NOT be honored.

Dance Dayz Studio does not offer refunds and requires the aforementioned procedures should you wish to drop or end your membership.

## COVID-19 Precautions

While we take measures to limit the number of people in the studio and restroom usage, along with sanitizer readily available, we do allow the child the option to wear a mask or not while dancing in the studio.

## **Recitals**

### Do you have recitals?

Yes, we have a TBA casual Christmas show on Friday, December 9th, and an end-of-the-season recital in a theater in the summer.

### What will the cost be for the recital?

We are currently reworking how we price recitals. For simplicity, it will entail one recital fee which will include your child's costume, recital t-shirt, and tickets. The cost is TBD.

*Always keep up to date on this information on the announcements page of the website.*

## **Support**

Questions? Email us at [info@dancedayzstudio.com](mailto:info@dancedayzstudio.com) or visit our website at [www.DanceDayzStudio.com](http://www.DanceDayzStudio.com)

### Parent Portal

The Parent Portal is your one-stop shop for various student information!

Website: <https://www.dancedayzstudio.com/portal>.

For an overview of the Parent Portal, visit

<https://www.youtube.com/watch?v=1A1RGTHMk3U&feature=youtu.be>.

### Payment Policy

You can update your payment information through the Parent Portal. To do so, you will click on the “Billings & Payments” button at the top of the page. Next to your account balance, you will see a link for “Saved Payment Methods”. Here you can add or edit your information. Make sure to save!

We now require payment to register for your classes. Your card will be charged upon registration. Moving forward, payments will be charged on the 1st of the month, as stated in our Billing Policy.